

July 2, 2020



Information Update

Family Visits Coming Soon!

We are all very pleased about Dr. Bonnie Henry and Health Minister Adrian Dix's announcement regarding the extension of the visitor policy for BC's long-term care homes. The Fair Haven team will be developing the required visitation safety plan for approval by the Medical Health Officer in the coming week.

The new plan will define the infection prevention and control protocols necessary for the safety of The Fair Haven communities, which include families, Residents and staff. We will be required to ensure all families are aware of safety protocols and that all staff are ready to support reconnecting residents and their families in person.

We understand that the separation experienced over the past several months has been very difficult for residents and families, and we ask for just a bit more time as we prepare for the next phase of welcoming families back to the Fair Haven homes.

We will keep all family and friends aware of our plan and when we will be ready to welcome you back into the homes; our goal being as soon as possible.

Please check our website frequently.

www.fairhaven.bc.ca

Maintaining Social Connections.

As we complete the reintroduction plan and confirm approval from the Health Authorities, we continue to encourage you to connect with your loved one through our Recreation Department. We are using WhatsApp, FaceTime, and Zoom to connect people or window visits. Contact our recreation staff if you would like to give this a try:

Vancouver: (604) 433-2939, EXT 115,

Burnaby: (604) 435-0525, EXT 351

Should you prefer to receive updates electronically, please email the following to provide us with your information: info@fairhaven.bc.ca