



Oct 23, 2020

Fair Haven Burnaby Lodge - Facility Update #1

With a heavy heart I share with you that COVID-19 has touched Fair Haven Burnaby Lodge. We have been informed that one staff member has tested positive for COVID-19.

The Public Health team declared an outbreak for the 2nd Floor of Fair Haven Home Burnaby Lodge on October 22 at 8:00 pm. We will follow the direction of Public Health and the Fraser Health Authority COVID-19 Team as they complete their assessment of the situation and define our activities moving forward.

The staff member affected was not symptomatic while at work and wore a mask at all times during their recent shifts. Due to confidentiality, we are not confirming which staff member tested positive, but I will say that the staff member is at home, self-isolating and is doing well at this time. We are sending the staff and their family positive thoughts for a speedy recovery. At this point, no other staff or residents are showing signs of COVID-19 symptoms, and we continue to monitor everyone regularly.

Public Health will be on-site within the next 48hrs to provide further direction and support to our team. The Public Health team may swab additional staff and residents to confirm or deny any other cases associated with our facility. I will keep you aware of this information as it comes available.

Based on direction from Fraser Health Authority, the following activities are underway:

- All residents on the 2nd Floor (Carnation and Rose Wood) will take meals in their rooms.
- Common areas of the dining room and lounges have been closed to reduce resident grouping
- Any residents who develop symptoms will be isolated from other residents.
- Visitations to the home are suspended until further notice, except for those residents who are nearing the end of life.
- Our recreation team will do their best to keep families and residents connected through virtual means.

We have prepared extensively for this eventuality, and staff have been trained on what to do. I have every confidence that the Fair Haven team's response will be appropriate and robust. We have experienced leadership on-site and caring, dedicated staff in every neighbourhood. We also have a full supply of PPE, and all staff are trained to use appropriately

Please see the attached notice from Fraser Health with additional information. I will set up a dedicated space on our web page, where I hope to provide daily updates about the situation. If you have specific questions, please send an email; we will respond as quickly as possible. I want to minimize the number of phone calls to the care team as they focus on providing care to our residents.

Website address: <http://www.fairhaven.bc.ca>

Email contact: info@fairhaven.bc.ca

Thank you for your support,

Joy Parsons,
CEO, Fair Haven Home Society

Betty Wong
Board President