Fair Haven Burnaby Lodge - Facility Update #3

Today's update begins with the report that there are NO ADDITIONAL CASES; we remain a facility on outbreak with only one confirmed positive case: a staff member.

The Fraser Health Outbreak Response team has been on-site again today and provided additional support with staff training of infection control practices and assisting with the staff screening. The Fraser Health team has been complementary, recognizing Fair Haven's readiness and ability to pivot activities and procedures to ensure ongoing quality care.

I have to say that all of our staff have been amazing in the past few days. Everyone is pitching in, supportive and in positive spirits. We need to change almost every activity that we usually do. This has been challenging, and I'm so grateful that the staff are flexible, innovative, and have good ideas about modifying activities.

Many staff have performed above and beyond, working additional shifts, overtime and covering neighbourhoods where they do not usually work. For this, I am so grateful!

There are some of the activities going on in the facility:

1. All staff are screened for signs and symptoms before entering the workplace; staff are screen a second time, halfway through their shift.
2. Staff movement through the building has shifted with dedicated entry and exit points to minimize traffic and cross over staff between the two floors.
3. Housekeeping has additional staff to support extra cleaning.
4. Beginning tomorrow, we will have the additional care and nursing staff in the building to assist where needed.
5. We have an ample supply of PPE, and Fraser Health is sending more weekly as needed.
6. All visits remain cancelled, except for compassionate reasons.
7. All residents on the 2nd Floor continue to take meals in their rooms and leave their rooms, ensuring appropriate social distancing.

That's all for today; thanks again for all of your positive support.

Joy Parsons,   Betty Wong
CEO, Fair Haven Home Society   Board President