

FALL FAMILY UPDATE

Oct. 9, 2020

September is usually a time of new beginnings, and for Fair Haven that was evident as we cautiously welcomed family members back into the care home. We appreciate how supportive our families have been despite the limitations still before us. We continue to monitor the impact of COVID-19 and follow the Provincial Health Officer's direction.

Keeping our residents, families, and staff safe is a shared responsibility. I ask that all families who participate in onsite visits remain vigilant about limiting community contact before attending Fair Haven. Please follow all the infection control procedures required for your visit. Let us be sure that an act of love and compassion does not result in an outbreak or infection.

The government recently announced funding to increase staff in Long-Term Care Homes. Fair Haven is taking advantage of the funding to increase staff in several areas. The additional staff will help us engage families by increasing visitation opportunities, maintaining an infection free care home, and supporting staff screening and safety awareness.

October is the month of Thanksgiving and this year we have so many things to be thankful for. Fair Haven has remained COVID-19 free, thanks to all our staff's hard work and the commitment of families to stay safe. We are giving thanks to families for their support, Dr. Henry for her guidance, and the community for rallying together to help us keep our elders safe.

On Oct. 18, we will celebrate "National Care Aide Day!" I cannot say enough words of gratitude and appreciation to all of the Fair Haven employees. Before COVID-19, the term "essential worker" was rarely used when referring to staff in Long-Term Care homes. Now, we truly understand just how essential all employees are. Nurses and Care Aides help all of our residents with daily activities, Housekeepers ensure the building is clean, and the Food Services team provide healthy meals daily. The Recreation and Therapy staff ensure elders are active and engaged in their surroundings, the Laundry workers keep linens and clothing clean, and our Maintenance men ensure the buildings run smoothly. Additionally, we have many behind the scene critical supports lead by our Clinical Nurse Managers and Quality Improvement Manager, the Administration team including Reception, Finance, Payroll, Human Resources, and more.

Together with support from families, physicians, and other community agencies, we are all working hard to ensure our residents, families, and staff's safety is number one.

Happy Thanksgiving!

Joy Parsons
CEO, Fair Haven Homes Society